



Heritage Pediatrics – Terms and Conditions for SMS Communications

By voluntarily providing your mobile number and explicitly opting in, you consent to receive SMS communications from Heritage Pediatrics related to appointment reminders, account and portal notifications or important practice updates. Message frequency may vary based on your interactions with us.

Message and Data Rates

Standard message and data rates may apply depending on your mobile carrier and plan. You are responsible for any charges incurred for receiving SMS messages.

Opting Out

You may opt out of receiving SMS messages at any time by replying with "STOP" to any SMS message you receive from us. After opting out, you will receive a confirmation message, and we will cease sending SMS messages to your number. Please note that opting out may affect your ability to receive certain types of communications.

Help and Support

If you need assistance or have questions about our SMS service, reply with "HELP" to any SMS message you receive, or contact our customer support team at 210-804-2301.

Privacy

Your mobile phone number and other personal information will be handled in accordance with our Privacy Policy, available at www.heritagepediatrics.com. We do not sell or share your phone number with third parties except as required by law. No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Changes to Terms

We may update these terms and conditions from time to time. Any changes will be effective when we send a new SMS message or update our terms on our website. Your continued use of the SMS service constitutes acceptance of the revised terms.

Termination

We reserve the right to terminate or modify the SMS service at any time without prior notice.

Liability

Heritage Pediatrics is not responsible for any delays or failures in the delivery of SMS messages due to issues with your mobile carrier or other technical problems.

By opting in, you acknowledge that you have read, understood, and agree to these terms and conditions.